



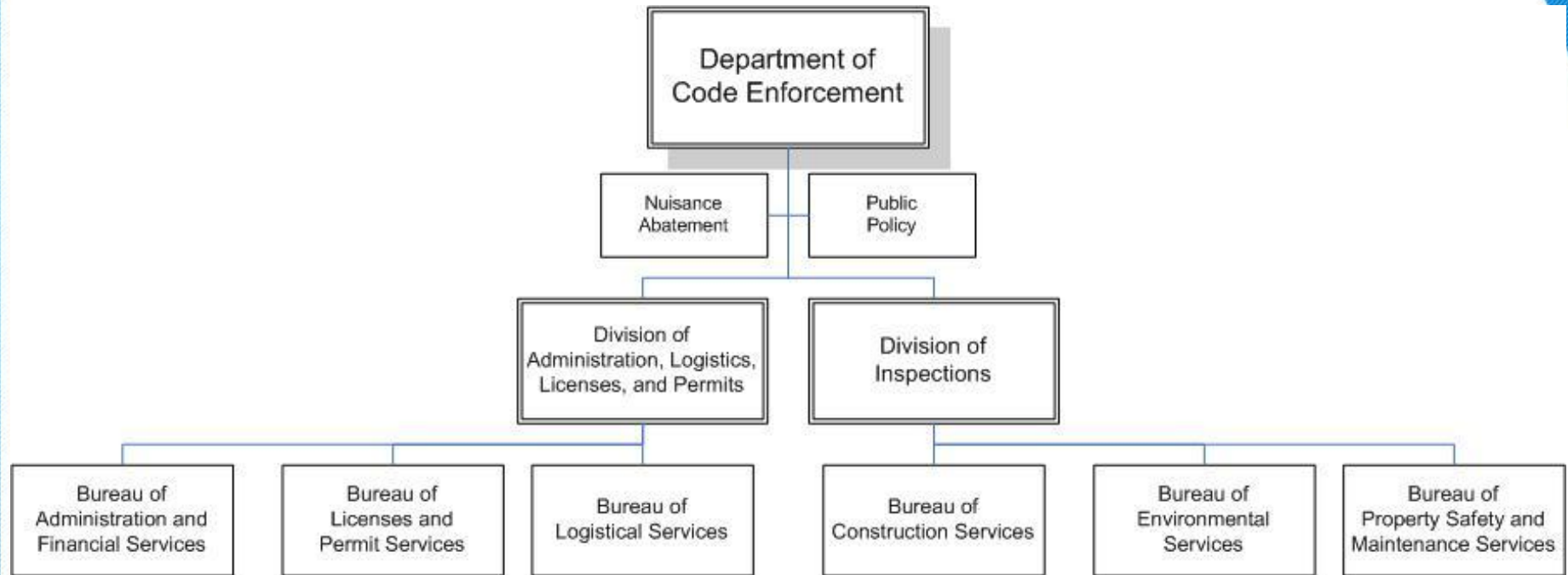
Department of Code Enforcement 2014 Budget Presentation

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Department of Code Enforcement

Department of Code Enforcement
Indianapolis
Mayor Gregory A. Ballard



Department Accomplishments



- Responded to emergency and coordinated rebuilding efforts for victims of the Richmond Hill tragedy
- Implemented technology upgrades for more efficient internal and external processes
- Provided leadership training to city agencies and regions outside Indianapolis
- Continued compliance efforts for licensing, including such measures as regular business and contractor license sweeps
- Identified and developed nuisance cases for referral to the Office of City Prosecutor
- Utilized updated website, brochures, PSAs, marketing, and social media to engage and educate businesses, neighborhood groups, and citizens

Division of Administration, Logistics, Licenses and Permits Accomplishments



- Procured and implemented a towing management contract resulting in a guaranteed 30% increase in revenue
- Issued over 2,600 licenses and over 38,000 permits in 2012
- Piloted online permitting for wrecking permits
- Trained Citizens Energy Group (CEG) in the procedures and the use of different resources currently for the issuance of Sanitary Sewer Permits and other customer service requirements

Division of Inspections Accomplishments



- Performed close to 49,000 property safety and maintenance investigation and violation inspections
- Completed just over 13,000 inspections requiring weights and measures services
- Sustained a more efficient High Weeds & Grass program, while encouraging citizen compliance
 - Proactive sweeps generated 62% of violation cases
 - 9% decrease in DCE vendor mows
- Fulfilled roughly 32,000 building inspection requests
- Responded to over 100 unsafe structure reports classifying nearly 50% as needing emergency demolition/boarding
- Completed over 2,000 environmental service inspections

Nuisance Abatement Accomplishments



- Executed 10 multi-agency sweeps for licensing and clean zone enforcement for civic-sponsored special events
 - Generating 385 issued violations
- Researched and performed 8 nuisance initiatives resulting in 7 cases referred to the Office of City Prosecutor (OCP)
 - Recently OCP filed 'Nuisance' lawsuits against 2 apartment complexes
- Coordinated 4,235 licensing, high weeds and grass, inoperable vehicle, and unsafe building hearings
- Successes from past initiatives
 - Traveler's Inn Motel
 - Now known as Indy Inn & Suites, was sold to a new property owner
 - Has since been renovated and is in compliance with the Indiana Unsafe Building Law
 - Highland Estates Trailer Park
 - Declared bankruptcy and was sold to a company specializing in mobile park renovations
 - Has seen tremendous change with 50% of homes removed/ demolished, and new homes being placed throughout

2014 Goals



- Maintain partnership with the Office of Sustainability and the Department of Public Works to complete ordinance updates for Chapter 701 (Trees and Flora) and Chapter 511 (Air Pollution Control)
- Continue developing a self-sustaining Weights and Measures program that is administratively viable
- Further improve Indiana Unsafe Building Law enforcement
- Continue exploration of a rental/vacant housing registry program
- Identify and revise ordinances relating to obsolete license types
- Further implement technology upgrades and explore additional opportunities to utilize various technologies, including:
 - Transitioning environmental and weights and measures sections to Accela
 - Developing “decision tree” software for permitting and licensing functions
 - Establishing a paperless legal file process

2014 Department Proposed Budget Revenue Sources

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Revenue Source	2014 Proposed	Percent
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User Fees & Charges

License Fees	\$1,088,425	7%
Permit Fees	10,519,183	65%
High Weeds & Grass Program	1,376,700	8%
Unsafe Building Program	1,994,650	12%
Administrative Fees	1,017,496	6%
Abandoned Vehicle	300,000	2%
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	\$16,296,454	100%

Taxes

Property Tax Allocations	\$0	0%
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Total 2014 Revenue	\$16,296,454	
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2014 Proposed Budget Uses



Character	2011 Actual	2012 Actual	2013 Adopted	2014 Proposed	Difference
010-Personal Services	6,517,579	6,938,985	8,240,628	8,436,857	196,229
020-Materials & Supplies	57,205	64,965	83,785	81,000	(2,785)
030-Other Services & Charges	6,779,514	6,646,134	8,465,059	6,986,343	(1,478,716)
040-Properties & Equipment	203,984	195,746	276,500	297,500	21,000
050-Internal Charges	981,696	1,202,167	1,141,340	1,146,690	5,350
Total	\$14,539,978	\$15,047,997	\$18,207,312	\$16,948,390	(\$1,258,922)
Budgeted Full Time Employees	175.5	172.5	172.5	172.5	0.00

Summary



- DCE's user-fee funded budget represents a decrease of approximately 6.91% from the 2013 adopted budget.
 - Character 1 increase of \$196,229 relating to pension plan, pay for performance, etc.
 - Character 3 decrease of \$1,478,716 relating to efficiencies gained via the city-wide towing contract
 - Character 4 increase of \$21,000 relating to purchase of electric vehicles
 - Currently 32 vacancies out of 172.5 authorized FTE

DCE Charter



- DCE's baseline charter continues to focus upon 3 key guiding principles:
 - Protect the taxpayer from increasing property insurance rates
 - Shift the costs of services from taxpayers subsidies to user fees
 - Create and implement effective enforcement measures which have historically been strained due to a decentralized/inefficient code enforcement structure
- Since its inception, DCE has effectively placed services and compliance costs upon the entity or party that creates the specific need
- Further, DCE has removed the financial burden from Indianapolis tax payers, thus, freeing up those funds for public safety and the greater good of our citizens
- The results: efficiency gained, and a great improvement to the business of government that citizens expect of us as stewards of their interests



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